

## Host Star Controls: Always Available

- Press \*0 for assistance from a support agent
- Press \*1 to access the Help Menu
- Press \*4 to increase the volume of participant voice/lines
- Press \*5 to increase the volume of your voice/line
- Press \*6 to mute or un-mute your line
- Press \*7 to decrease the volume of participant voice/lines
- Press \*8 to decrease the volume of your voice/line
- Press \*9 to hear a complete list of moderator features
- Press \*21 to initiate a subconference
- Press \*22 to record an unscheduled conference call
- Press \*31 to turn the security code on/off
- Press \*32 to record a conference introduction
- Press \*91 to hear the participant count
- Press \*92 to hear a roll call of participants (must be enabled when scheduling)
- Press \*93 to terminate all participant lines
- Press \*94 to lock and unlock your conference (prevents other attendees from entering your conference)
- Press \*96 to mute all participant lines
- Press \*97 to un-mute all participant lines